



RENAULT
Passion for life

Customer Service
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MAINTENANCE PLAN GUIDE

TAKE CARE OF WEAR-AND-TEAR AND SERVICE ITEMS IN ONE GO

Vehicle parts suffer wear-and-tear and will need replacement or repair as time goes on. Take care of this, and get peace of mind while enjoying your Renault with a Renault Platinum Maintenance Plan.

WHAT IS A RENAULT MAINTENANCE PLAN?

Our Renault Platinum Maintenance Plan provides for everything that is included in a **Service Plan**, plus the replacement or repair of specific wear-and-tear parts, when necessary. All maintenance repairs must be performed by a Renault approved repair facility, over a specific period of time or specific distance travelled - whichever happens first.

WHAT IS A RENAULT SERVICE PLAN?

This plan offers you a convenient way of budgeting so that you can spend less time worrying about the costs of taking care of your vehicle and more time enjoying the open road.

This plan provides for the Renault-recommended scheduled services that your vehicle needs.

All service repairs must be performed by a Renault approved repair facility, over a certain period of time or specific distance travelled, whichever happens first.

WHAT IS WEAR-AND-TEAR?

Wear-and-tear is a term used to describe the gradual physical deterioration of various parts of the vehicle. Wear-and-tear happens naturally and is inevitable as a result of normal use and ageing.

ELIGIBILITY

Your vehicle qualifies for a Renault Maintenance Plan if it:

- Has travelled less than 80 000 km;
- Is less than 4 years old (calculated from the date of first registration);
- Has a valid Renault Warranty; and
- Has a full Renault service history as per the required frequency and specifications - done by an a Renault approved repair facility.

BENEFITS

- Includes all Service Plan items and provides for specified wear-and-tear parts, as per Renault guidelines
- Qualified technicians
- Genuine parts
- Affordable once-off cost; or
- Your financial institution that finances your vehicle may be able to incorporate your payments into your monthly vehicle instalment

PROVIDES **FOR**

SERVICE PLAN ITEMS

Filters (oil, air, pollen, fuel)
Oil & lubricants (engine, coolant, transmission, brake & clutch, differential)
Spark plugs
Sump plug gasket
Workshop consumables
Belts (Cam belt, Accessory belt) (only if specified in the Renault service schedule)
Tensioners & pulleys (only if specified in the Renault service schedule)

MAINTENANCE PLAN

REPLACED ON NORMAL WEAR-AND-TEAR AS PER RENAULT GUIDELINES

V-belts (replaced when deemed necessary by the approved facility)
Front & rear brake pads/drums/discs
Front & rear shock absorbers
Rear wheel cylinders
Clutch & clutch components
Factory-fitted default fuses & globes (excl. any upgrades - xenon or other)
Alternator
Air conditioner
Cooling system
CV joints
Differential
Drive pulleys
Electrical components
Engine
Fuel system
Transmission/gearbox
Management system
Turbo assembly
Cylinder head gasket
Steering mechanism

The above list is for illustration purposes only. Only key components shown above. Please review the respective **plan booklet** for detailed information, respective limitations and the full list of components covered. Terms, Conditions and Limitations apply. List correct at time of publication. E&OE.