



RENAULT
Passion for life



Customer Service
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www.renault.co.za

RENEWTECH GUIDE



WHAT IS RENEWTECH?

RenewTech assists with the restoration and maintenance of your Renault's interior and exterior appearance.



IMPORTANT TO KNOW

The maintenance and restoration must occur in the Republic of South Africa

The following vehicles are not covered:

- motorcycles
- caravans
- trailers
- canopies
- vehicles used for racing and rallies



THE RENEWTECH PLAN IN A BIT MORE DETAIL

Keep your Renault in good condition and possibly boost its value with RenewTech from Renault SA, powered by M-Sure (Pty) Ltd, while we look after you,

- when you have to fix or repair small and minor exterior* and interior** items of your Renault,
- take the guesswork out of selecting repairers through a reputable administrator with just one phone call. It's your guarantee of quality maintenance and restoration work through our repair network.
- if you don't use any of the exterior and interior solutions under your RenewTech policy within a 2 year period, you qualify for a paint work treatment and air-conditioner re-gassing benefit***

In addition, you don't have to make provision for unexpected restoration and maintenance repairs out of your own pocket, or claiming from your motor comprehensive insurance policy.



SOLUTION OPTIONS AVAILABLE

Solution options to choose from	Lite	Boost	Prime
Scenario events			
Exterior	*	*	*
Interior	**	**	**
Paint work treatment and air-conditioner re-gas	***	***	***
Solution pay out limits that will refresh every 90 days	R3 000	R4 000	R5 000



EXTERIOR SOLUTIONS*

Light scratches smaller than 15 cm in diameter

Minor dents not bigger than 15 cm in diameter and where the panel has not been ripped, perforated or torn

Stone chips that may be filled and sealed to prevent corrosion

Unlimited tar removal

Maintenance and restoration of damage to your Renault's windscreen, headlamps and related glass components in case of repairable chips only

Restoration of wheel rims and mag wheels if they sustain scuffs, stone chips or paint defects

Replacement of wheel rims or mag wheels is excluded



INTERIOR SOLUTIONS**

Scratches and scuffs to your Renault's central console smaller than 15 cm and 1 mm deep

A scuff or a scratch to your Renault's dashboard smaller than 15 cm and 1 mm deep

Scratches or scuffs to plastic door grab handles will be re-sprayed. Chrome plated and leather finished door handles are excluded

Scratches or scuffs to the door panel plastic will be repaired and re-sprayed

Tears or rips to the gear lever boot

Restoring faded paint on your Renault's gear knob

Tears or rips to your Renault's handbrake boot

Repairs to your Renault's head rests. The benefit does not apply to guides and frames

Maintenance and restoration of damaged parcel shelf and strings. The benefit does not apply to a broken frame

Repair of a scuff on plastic panel. The benefit does not apply if panel is broken or cracked

Maintenance and restoration of roof lining. Replacement of the roof lining is excluded. The benefit does not apply to convertibles or Renaults with sunroofs

Restoration of driver side's rubber carpet inserts. Loose mats and carpets are excluded

Repair of tears and burn holes to your Renault's seat panel

Repair of damaged seat stitching

Re-spraying of leather steering wheels, but excludes re-covering of steering wheels

Repairs to damaged sun visors

If your Renault is fitted with safety film, the benefit provides maintenance and restoration for scratches, scuffs and tears caused by a sharp object or similar type damage only

Air-conditioner re-gas and paint work treatment***



FREQUENTLY ASKED QUESTIONS

Does RenewTech only cover interior and exterior damage once?

No. RenewTech is designed to keep your Renault in great condition for up to 48 months. The pay out limits refresh every 90 days.

Do I need to claim from my insurance to cover the costs of repair?

RenewTech looks after the costs of most small maintenance and restoration repairs without the need to get your insurance involved where you will pay an excess in any case.

RenewTech Solution Criteria

Qualifying vehicles:

private motor vehicles

light delivery vehicles with a gross vehicle mass of no more than 3 500 kg

Months' worth of solution – 24, 36 or 48

Speak to your dealer or contact us directly for more information about this product.

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